



POST SAFEGUARDING PROCESS - INDIVIDUALS QUESTIONNAIRE

Introduction.

The purpose of this questionnaire is to gather the views of individuals who have been through the safeguarding process, in order that the department can monitor and improve the quality of its safeguarding services. This information will be used to: recognise areas of positive practice by Bracknell Forest Council staff as well as identifying areas of practice that require further development.

Process

The Designated Safeguarding Manager will, at the point of closing the safeguarding referral, identify the following:

- ❖ If it is appropriate for the individual to be interviewed, i.e. they have stated they do not wish for Adult Social care to have further involvement or they lack capacity or there is evidence that it would be detrimental to them if they were interviewed.
- ❖ If not to identify an appropriate person (advocate, family, IMCA) who's views can be gathered on their behalf
- ❖ Who will be the most appropriate person to support the individual to complete the questionnaire

Only individuals whose circumstances resulted in a strategy meeting will be contacted to ascertain their willingness to complete this questionnaire. The manner in which the questions are asked will be down to the skill and expertise of the questioner.

IAS Number

Social Care Team responsible for completing the referral

- CTPLD
- CR&R
- CMHT
- CMHT (OA)
- OP<C
- Autism Team

Questions

Were you aware that Bracknell Forest Council had concerns about your safety

If the answer is no provide detail of answer below.

Yes No

Were you invited to a meeting to talk about how to keep you safe?

Provide details of answer below eg individuals was invited but declined to attend. individual chose for advocate to attend on their behalf etc.

Yes No chose not to attend

If you attended the meetings, did you feel that you were able to say what you wanted to say?

Please provide details

Yes No

Did you have an independent person (advocate) to support you through the process

I.e. IMCA, Advocate, Family, Friend

Yes No Declined

Do you feel your views were listened to and acted upon?

Provide evidence for this, i.e. a decision was changed or made as a result of the individuals' views

Yes No

Were you in agreement with the plan that was drawn up to help you to stay safe?

If no please give explanation as to what the individuals would have preferred to have happened. It may be that the questioner has to facilitate a discussion between the individual and their social care practitioner

Yes No

Were you satisfied the way things were done and what has happened since?

If no then the individual must be asked what they would like to happen next.

Yes No

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Do you feel safer now than you did before the safeguarding process was started?

Also record if the reason for the concern has been resolved or reduced.

Yes No Don't Know

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If you could change anything about the way the council helped you, what would it be?

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All completed forms to be scanned onto the individuals IAS record and copy sent to the Safeguarding development worker, for analysis.